Windstream Communications, Inc. 4001 Rodney Parham Road 1170 – B1F2-12A Little Rock, AR 72212 2014-12 A



March 26, 2014

Public Service Commission of SC Docket Department 101 Executive Center Dr. Columbia, SC 29210

RE: Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed please find the Authorized Utility Representative Forms for Telecommunications Carrier filed on behalf of the following companies.

Talk America Inc. The Other Phone Company, Inc. Network Telephone Corporation

If you have any questions, please do not hesitate to call me at 501-748-5150.

Sincerely,

Lezlie Young

Consultant - Regulatory Compliance

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [] IXC [X] CLEC [] ILEC [] Wireless

	CERTIFICATED COM	MPANY INFORMATION
Talk	America, Inc.	
	pany Name	FEIN/SSN 501-748-7000
Dba/1	W. Peachtree Street, Suite 610	Telephone #
Atlan	ng Address uta, GA 30309	
4001	State, Zip Code N Rodney Parham Road	
Little	ess Location Rock, AR 72212	Pulaski
City,	State, Zip Code	County
	REGISTERED AG	ENT INFORMATION
Regis	tered Agent: CT Corporation	ENT IN CAMATION
Mailin	g Address: 2 Office Park Court, Suite 103	
	nbia, SC 29223 State, Zip Code	
Irsuant	to the Commission's rules and regulations	
	Russell Frazier 106 N Church Street Lex	print or type company contact for the following are
A.		
Λ.	General Manager (Include Address if differer 803-957-2641 / 803-359-0175	
	Telephone Number / Facsimile Number	
	Mollie Chewning Executive Customer Deleti	/ E-mail Address
В.	Mollie Chewning Executive Customer Relations/Complaints Pensone	ons 1720 Galleria Blvd Charlotte, NC 28270
Ξ.	704-814-2531 /704-845-5173	tative (Include Address if different than above)
	Telephone Number / Facsimile Number	/ customerassistance@windstream.com
	Mollie Chewning Executive Customer Poletic	/ E-Mail Address
C1.	Mollie Chewning Executive Customer Relations/Complaints Representations/Complaints Representations/Complaints	tative for Escalated Complaints (Include Address if
	different than above)	tative for Escalated Complaints (Include Address if
	<u>704-814-2531</u> /704-845-5173	/ mollie.chewning@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	800-347-1991 Residential 800-600-5050 Bu	
C2.	Customer Contact (Toll Free Number)	ionicoo
D.	D. Engineering Operations (Include Address if different than above)	
	Telephone Number / Facsimile Number	/ / E-mail Address
	866-445-3194 Residential Repair 800-843-9	
E.	Test and Repair (Include Address if different	than above)
	Telephone Number / Facsimile Number	/ E-mail Address
_	Russell Frazier 106 N Church Street Lexis	ngton, SC 29072
F.	Emergencies (During Non-Office Hours)	
	803-957-2641 / 803-359-0175 Telephone Number / Facsimile Number	/ russell.frazier@windstream.com

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

	Bettye Willis, VP-State Government Affairs	1201 W. Peachtree St., Suite 610, Atlanta GA 30309
G. Regulatory Officer (Include Address if different than above)		ent than above)
	678-351-2049 / 678-351-4503	/ bettye.j.willis@windstream.com
	relephone Number / Facsimile Number	/ E-mail Address
	Vicki Anger, Tax Accounting Windstream Con	mmunications
H.	Dual Party Mailings (Name)	
	4001 N Rodney Parham Rd Little Rock AR 72	212
	(Mailing Address)	
	501-748-5196 /	/ vicki.anger@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Amy Dudenhoefer Regulatory Compliance V	/indstream Communications
I.	interim LEC Fund Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AR	72212
	(Mailing Address)	
	501-748-5320 / 501-748-6583	/ amy.e.dudenhoefer@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
_	Amy Dudenhoefer Regulatory Compliance W	/indstream Communications
J.	Universal Service Fund Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AR	72212
	(Mailing Address)	
	<u>501-748-5320 / 501-748-6583</u>	/ amy.e.dudenhoefer@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
K.	Lezlie P. Young Regulatory Compliance Win	dstream Communications
r.	Gross Receipts Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AR (Mailing Address)	/2212
		/ lawlia manage O
	<u>501-748-5150</u> / <u>501-748-6583</u> Telephone Number / Facsimile Number	/ lezlie.p.young@windstream.com
L.	Jeff Heacox Regulatory Compliance Windstream Communications	
L. .	Lifeline Mailings (Name)	70040
4001 N Rodney Parham Road Little Rock, AR 72212 (Mailing Address)		12212
	501-748-5390 / 501-748-6583	/ io#I hassay@winds.
	Telephone Number / Facsimile Number	/ jeff.l.heacox@windstream.com / E-mail Address
		/ L-Hall Address
	Lezlie P. Young	1 Serlie Lynn
	This form was completed by	Signature
	Consultant - Regulatory Compliance	/ March 26, 2014
	Title	Date
DET. 101	100117	

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department Post Office Drawer 11649 Columbia, South Carolina 29211

And Office of Regulatory Staff Attn: Jeanne Gordon 1401 Main Street, Suite 900 Columbia, South Carolina 29201 AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [X] IXC [X] CLEC [X] ILEC [X] Wireless

	CERTIFICATED COMPANY INFORMATION	
Ţ	he Other Phone Company, Inc.	
	ompany Name FEIN/SSN AETEC Business Services 501-748-7000	
DŁ	ba/fka Telephone #	
Ma	ailing Address tlanta, GA 30309	
	ty, State, Zip Code 001 N Rodney Parham Road	
Bu	Isiness Location	
	ty, State, Zip Code Pulaski County	
	REGISTERED AGENT INFORMATION	
Re	egistered Agent: CT Corporation	
Ma Co	ailing Address: 2 Office Park Court, Suite 103 Dlumbia, SC 29223	
Cit	y, State, Zip Code	
Pursua	ant to the Commission's rules and regulations, print or type company contact for the following areas	
	Russell Frazier 106 N Church Street Lexington, SC 29072	
A.	General Manager (Include Address if different than above)	
	803-957-2641 / 803-359-0175 / russell.frazier@windstream.com Telephone Number / Facsimile Number / E-mail Address	
n	Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270	
В.	Customer Relations/Complaints Representative (Include Address if different than above) 704-814-2531 /704-845-5173 / customerassistance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
C1.	Total of the property of the p	
	different than above) 704-814-2531 /704-845-5173 / mollie.chewning@windstream.com	
	800-347-1991 Residential 800-600-5050 Business	
C2.	Customer Contact (Toll Free Number)	
D.	D. Engineering Operations (Include Address if different than above)	
	Telephone Number / Facsimile Number / E-mail Address	
E.	866-445-3194 Residential Repair 800-843-9214 Business Repair	
⊑.	Test and Repair (Include Address if different than above)	
	Telephone Number / Facsimile Number / E-mail Address	
_	Russell Frazier 106 N Church Street Lexington, SC 29072	
F.	Emergencies (During Non-Office Hours) 803-957-2641 / 803-359-0175 / russell frazier@windstream.com	
	803-957-2641 / 803-359-0175 / russell.frazier@windstream.com Telephone Number / Facsimile Number / E-mail Address	
	February / February / E-Itiali Address	

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

•	Bettye Willis, VP-State Government Affairs	1201 W. Peachtree St., Suite 610, Atlanta GA 30309
G.	regulatory Officer (include Address if differ	rent than above)
	678-351-2049 /678-351-4503 Telephone Number / Facsimile Number	/ bettye.i.willis@windstream.com
	Vicki Anger, Tax Accounting Windstream Co	
H.	Dual Party Mailings (Name)	minunications
	4001 N Rodney Parham Rd Little Rock AR 72	2212
	(Mailing Address)	22.12
	501-748-5196 /	/ vicki.anger@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Amy Dudenhoefer Regulatory Compliance V	Vindstream Communications
l.	interim LEC Fund Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AR	R 72212
	(Mailing Address) 501-748-5320 / 501-748-6583	
	501-748-5320 / 501-748-6583 Telephone Number / Facsimile Number	/ amv.e.dudenhoefer@windstream.com
	Amy Dudenhoefer Regulatory Compliance V	/ E-mail Address
J.	Universal Service Fund Mailings (Name)	viriustream Communications
	4001 N Rodney Parham Road Little Rock, AR	R 72212
	(Mailing Address)	(factor) for
	501-748-5320 / 501-748-6583	/ amy.e.dudenhoefer@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Lezlie P. Young Regulatory Compliance Win	ndstream Communications
K.	Gross Receipts Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AR	R 72212
	(Mailing Address) 501-748-5150 / 501-748-6583	
	501-748-5150 / 501-748-6583 Telephone Number / Facsimile Number	/ lezlie.p.young@windstream.com
	Jeff Heacox Regulatory Compliance Windst	/ E-mail Address
L.	Lifeline Mailings (Name)	ream Communications
	4001 N Rodney Parham Road Little Rock, AR	72212
	(Mailing Address)	12212
	501-748-5390 / 501-748-6583	/ jeff.l.heacox@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Lezlie P. Young	13-lie
	This form was completed by	Signature
	Consultant - Regulatory Compliance	/ March 26, 2014
	Title	Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department Post Office Drawer 11649 Columbia, South Carolina 29211

And Office of Regulatory Staff Attn: Jeanne Gordon 1401 Main Street, Suite 900 Columbia, South Carolina 29201 AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: []IXC []ILEC []Wireless

	CERTIFICATED COMPANY INFORMATION	
Netv	twork Telephone Corporation	
Com	mpany Name FEIN/SSN	
	501-748-7000	
	a/fka Telephone #	
1201	01 W. Peachtree Street, Suite 610	
	iling Address	· · · · · · · · · · · · · · · · · · ·
	anta, GA 30309	
City,	y, State, Zip Code	
	01 N Rodney Parham Road	
	siness Location	
	le Rock, AR 72212 Pulaski	
ار, ا	, State, Zip Code County	
	REGISTERED AGENT INFORMATION	·
Regis	sistered Agent: CT Corporation	
	ling Address: 2 Office Park Court, Suite 103	
<u>Colur</u>	umbia, SC 29223	
	, State, Zip Code	
uant	nt to the Commission's rules and regulations, print or type company contact for the	fallandar.
	Russell Frazier 106 N Church Street Lexington, SC 29072	tollowing a
١.	General Manager (Include Address if different than above)	
	803-957-2641 / 803-359-0175 / russell frazier@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
	Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28	270
}.	Customer Relations/Complaints Representative (Include Address if different than	ahove)
	704-814-2531 /704-845-5173 / customerassistance@windstream.	com
	Telephone Number / Facsimile Number / E-mail Address	COIII
	Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28	270
1.	Customer Relations/Complaints Representative for Escalated Complaints (Inclu	do Address
	different than above)	de Address
	704-814-2531 /704-845-5173 / mollie.chewning@windstream.com	•
	Telephone Number / Facsimile Number / E-mail Address	<u> </u>
	800-347-1991 Residential 800-600-5050 Business	
2.	Customer Contact (Toll Free Number)	
•	Engineering Operations (Include Address if different than above)	
	-	
	Telephone Number / Facsimile Number / E-mail Address	
	866-445-3194 Residential Repair 800-843-9214 Business Repair	
•	Test and Repair (Include Address if different than above)	
	Telephone Number / Facsimile Number / E-mail Address	
	Russell Frazier 106 N Church Street Lexington, SC 29072	
	Emergencies (During Non-Office Hours)	
	803-957-2641 / 803-359-0175 / russell.frazier@windstream.com	

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

	Bettye Willis, VP-State Government Affairs	1201 W. Peachtree St., Suite 610, Atlanta GA 30309
G.	Regulatory Officer (Include Address if differ	rent than above)
	678-351-2049 /678-351-4503	/ bettye.i.willis@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Vicki Anger, Tax Accounting Windstream Co	ommunications
H.	Dual Party Mailings (Name)	
	4001 N Rodney Parham Rd Little Rock AR 7	2212
	(Mailing Address)	
	<u>501-748-5196</u> /	/ vicki.anger@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
	Amy Dudenhoefer Regulatory Compliance \	Windstream Communications
1.	Interim LEC Fund Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AF	R 72212
	(Mailing Address)	
	501-748-5320 / 501-748-6583	/ amy.e.dudenhoefer@windstream.com
	Telephone Number / Facsimile Number	
	Amy Dudenhoefer Regulatory Compliance V	Vindstream Communications
J.	Universal Service Fund Mailings (Name)	
	4001 N Rodney Parham Road Little Rock, AF (Mailing Address)	R 72212
	,	
	501-748-5320 / 501-748-6583 Telephone Number / Facsimile Number	/ amy.e.dudenhoefer@windstream.com
		/ E-mail Address
K.	Lezlie P. Young Regulatory Compliance Wi Gross Receipts Mailings (Name)	ndstream Communications ·
11.	4001 N Rodney Parham Road Little Rock, AF	70040
	(Mailing Address)	(12212
	·- •	/ lezlie.p.young@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
Jeff Heacox Regulatory Compliance Windstream Communications L. Lifeline Mailings (Name)		dean Communications
	4001 N Rodney Parham Road Little Rock, AF	72212
	(Mailing Address)	(12212
	501-748-5390 / 501-748-6583	/ jeff.l.heacox@windstream.com
	Telephone Number / Facsimile Number	/ E-mail Address
. — . — . —	Leslie D. Verre	
	Lezlie P. Young This form was completed by	1 5 Lie V
	Consultant - Regulatory Compliance	Signature
	Title	/ March 26, 2014
		Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department Post Office Drawer 11649 Columbia, South Carolina 29211

And Office of Regulatory Staff Attn: Jeanne Gordon 1401 Main Street, Suite 900 Columbia, South Carolina 29201